



Quality Assurance Program

EXCEEDING EXPECTATIONS
SINCE 1989

1. Homeowner Design Input

Your specific changes and custom features are a Standard function of Sona Custom Homes.

2. Plan Review Prior to Construction

To assure accuracy, your plans are reviewed and approved in a meeting with you and our construction and sales team—prior to construction.

3. Pre-Drywall Inspection

Prior to the installation of drywall, we schedule a walk thru of the home with the customer.

3. Customer Construction Inspections

The customer is always welcome to schedule an inspection of their home at any stage of construction.

Sona Homes is proud of its quality construction.

5. Customer Orientation

Prior to closing, there is a scheduled walk thru to explain and orientate the customer with all of the custom features of their new home.

6. Follow Up After Closing

Sona Homes stays in touch with you to see that everything in your home meets with your satisfaction.

7. Service and Warranty

Sona Homes Customer Service Department PLUS a 2-10 Homeowner's Warranty Program.

A dark blue banner with the words "QUALITY ASSURANCE" in white, bold, sans-serif capital letters. The banner is set against a blurred background of a person's hand holding a pen over a document.

QUALITY ASSURANCE

