



QUALITY ASSURANCE PROGRAM

EXCEEDING EXPECTATIONS
SINCE 1989

1. Homeowner Design Input

- Your specific changes and custom features are a standard function of Sona Homes.

2. Plan Review Prior to Construction

- To assure accuracy, your plans are reviewed and approved in a meeting with you and our construction & sales team prior to construction.

3. Pre-Drywall Inspection

- Prior to installation of drywall, we schedule a walk-through of the home with the customer

4. Customer Construction Inspections

- The customer is always welcome to schedule an inspection of their home at any stage of construction. Sona Homes is proud of its quality construction.

5. Customer Orientation

- Prior to closing, there is a scheduled walk-through to explain and orientate the customer with all the custom features of their new home.

6. Follow-Up After Closing

- Sona Homes stays in touch with you to see that everything in your home meets with your satisfaction

7. Service & Warranty

- We utilize our Customer Service Department and 2-10 Homeowner's Warranty Program.



Information Subject to Change Without Notice.
Please Consult Community Sales Manager for most current information.
Revised 08/30/23